## 6. Action Plan

The action plan draws together all the information and research that has been detailed in earlier sections of our plan and presents it as a programme of activities. It has been broken down by our overarching aims:

- 1a Engagement with heritage uncovering hidden heritage
- 1b Engagement with heritage sharing and interpreting
- 2 Recreating a cultural venue
- 3 Formal learning
- 4 Helping young people develop skills and take part in vocational training
- 5 Community involvement and volunteering plus staff and training

The plan provides details of the activities, audiences, benefits to people, outcomes, costs, resources, timescales, targets and measures of success and methods of evaluation.

## **Budget summary**

Activity costs	£
New staff costs	521,362
Training for staff	2,730
Paid training placements	34,000
Training for volunteers	10,840
Travel for staff	920
Travel and expenses for volunteers	1,870
Equipment and materials (activity)	74,812
Other costs (activity)	27,700
Professional fees relating to any of the above (activity)	59,410
Subtotal	733,644
Other costs	£
Recruitment	3,000
Publicity and promotion	4,500
Evaluation	5,000
Other costs	934
Full cost recovery	0
Contingency	11,239
Inflation	15,634
Increased management and maintenance costs	200,000
Non cash contributions	0
Volunteer time	69,192
Subtotal	309,499

	Activity: detailed description	Audiences	Benefits for People	Outcome	Resources	Timetable	Targets and measures of success	Method of evaluation
Aim 1a	Engagement with heritage - uncovering hidden heritage							
1.1	Volunteer research projects To uncover information about mills in the parks, the parks role in paper making, key people associated with the parks, WWII, Festival of Britain (V&A Museum and National Archives), food production, depending on interests of volunteers. The budget covers accessing archives and travel costs.  The results will be shared in our onsite and online interpretation, as well as in our annual exhibition.	Existing users  Volunteers  Young people looking to develop skills  Disabled people	People will gain a better understanding of the varied heritage of the parks and will be able to develop a greater knowledge of their local area. People will learn new skills, volunteer and take part in training.	Heritage will be better interpreted, identified and recorded  People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Canterbury Archaeologic al Trust staff  Dover Museum  Volunteers	October 2016 - August 2017	1 volunteer per topic Information uncovered and shared through interpretation and online	Feedback cards  Community Engagement Officer record  Stakeholder interviews
1.2	Oral history and personal memories project Focus interviews on current and former park staff and their families, along with residents of Kearsney Court, Kearsney Manor care home and others nearby.  Collect and catalogue oral histories, making excerpts and transcripts available online, in school resources and in the audio trail and interpretation. Cost of microphone included in podcast audio trail project.	Existing staff and park users  Low income families  Budget conscious adults  Disabled people  Schools  Volunteers	Personal memories will be recorded, preserved and made available.  All audiences will be able to access the results via trails, interpretation and online.	Heritage will be better interpreted, identified and recorded  People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Dover Tales  Volunteers	October 2016 - August 2017	2 x volunteers 15 interviews	Feedback cards  Community Engagement Officer and Volunteer Coordinator records

1.3	Great Mansions of the Past Archaeological investigation of the Kearsney Abbey mansion site involving a community dig prior to construction works for café extension.	All audiences  Low income families with children  Budget conscious adults Volunteers	Participants and volunteers gain an understanding of the historical context of the Kearsney Abbey manor house. Local community have the opportunity to volunteer and become involved in an archaeological excavation. People learn new skills and will present their results.	Heritage will be better interpreted, identified and recorded  People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer Canterbury Archaeologic al Trust Supervisor Volunteers Fencing to cordon off the archaeology site Refill of area and tarmac replacement	October 20 – March 2017	2 dig days completed Information uncovered and shared	Feedback cards  Community Engagement Officer record  Volunteer Coordinator record
1.4	Prehistoric Folk A community excavation to explore whether Coxhill Mount was a prehistoric site and attempt to track down early settlers. The project will see a two phases - (1) trial dig to confirm existence of monument with ring ditch and (2) more extensive dig to examine monument ditch	All audiences  Low income families with children  Budget conscious adults  Volunteers	Local people, visitors and volunteers will help to uncover hidden heritage. The community will be brought together to learn about heritage. Volunteers will be encouraged to take part.	Heritage will be better interpreted, identified and recordedPeople will have learnt about heritage, volunteered timeMore people and wider range of people will have engaged with heritage	Community Engagement Officer Canterbury Archaeologic al Trust Supervisor VolunteersFe ncing to cordon off the archaeology site	March 201 August 201		Feedback cards  Community Engagement Officer record  Volunteer Coordinator record
1.5	The Ancient Dour Community archaeology project to explore the ancient river system and sediments in Kearsney Parks and improve our understanding of the early history of the parks. A community dig will uncover fluvial deposits and explore how they can add to our knowledge of the parks landscape.	All audiences  Low income families with children  Budget conscious adults  Volunteers	People will be able to learn about archaeology at Kearsney Abbey through a series of lectures and practical demonstrations of how palaeoenvironme ntal remains are discovered, processed and analysed.	Heritage will be better interpreted, identified and recorded  People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer Canterbury Archaeologic al Trust Supervisor Volunteers Fencing to cordon off the archaeology site	August 201 – January 2018	7 1 dig day 2 volunteers involved Heritage uncovered and shared	Feedback cards  Community Engagement Officer record  Volunteer Coordinator record

1.6	My Place in the Park family mapping project will work with children and their families to capture the perceptions, feelings and names for different parts of the park and then create an alternative map of the park.  The map will be included on site information boards, leaflets, etc. and made available as a resource for schools	Low income families with children Schools	People will develop a piece of interpretation for the park. People will be encouraged to be creative and put forward their ideas. Volunteers can get involved with the community engagement side of this activity.	Heritage will be better interpreted, identified and recorded  People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Canterbury Christ Church University  Volunteers	February - August 2017	Map design complete 10 people involved in workshops Map shared	Feedback cards  Community Engagement Officer record
1.7	Kearsney Cartography project Work with Canterbury Christchurch University staff and students to develop an accurate and accessible site map, building on their research into the quality (or not) of tourist maps in seaside towns around the south east. Produce a site map that will form a key part of site information and interpretation for the parks and be made available in various formats.	Young people looking to develop skills	Young people will have developed skills and volunteered their time. All audiences will benefit from an accurate and accessible site map	Heritage will be better interpreted and explainedPeople will have volunteered timeMore people and wider range of people will have engaged with heritage	Community Engagement Officer Canterbury Christ Church University staff and student volunteers	August 2017  – February 2018	Map design complete10 people involved in project	Feedback cards Community Engagement Officer record
1.8	Bioblitz events Community event to survey the biodiversity of the parks. People attending this event will discover, identify and record as many species of plants and animals that they can in a set time. record sheets will be archived with the national Bioblitz Project and results will be posted on the Kearsney Parks website.  Assess volunteer interest in running the event for schools in the future.	All audiences  Low income families with children  Budget conscious adults  Disabled people  Schools  Volunteers	Visitors, participants and volunteers will have the opportunity to get involved and learn new skills and increase their knowledge of wildlife, ecology and the heritage of the parks. Families and people interested in a day out will be able to take part in an activity together.	Heritage will be better interpreted, identified and recorded  People will have developed new skills and volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer Canterbury Christ Church University staff and student volunteers  Kent Reptile and Amphibian Group  Volunteers  Equipment	April 2017 - Jun 2020	1 event each year for 3 years 20 participants per event	Feedback cards  Community Engagement Officer record

1.9	Improving pre-visit access information Working closely with representatives from Dover District Disability Association, ensure all park information (leaflets, site maps, interpretation, website, event publicity, etc.) contain accurate details about access to help disabled visitors plan their visit to the parks. Revise information once capital works complete.	Disabled people	People will be able to plan their visit and explore more of the parks as a result of more accurate and comprehensive information.	More people and wider range of people will have engaged with heritage  The local area/community will be a better place to live, work or visit	Community Engagement Officer Dover District Disability Association	October 2016 - October 2018	Increase in number of disabled visitors	Observationa I Surveys
Aim	Engagement with heritage - sharing and							
1b	interpreting heritage							
1.10	The Kearsney Quilt A volunteer-led grass roots project to represent the varied landscape, social, and industrial heritage of the parks – and what they mean to participants - on quilts or fabric wall hangings.  The finished quilts or wall hangings will be the same size as the picture recesses in the oak panelling in the billiard room and they will be exhibited there once complete, helping park users understand the heritage of the parks.  Budget includes materials and workshops with a specialist textile designer.	All audiences  Budget conscious adults  Disabled people  Existing users	People and will explore the parks heritage and what it means to them, then creatively represent itPeople will learn new skills and be able to share these skills with others. People will get to meet new people and contribute to a community project.	Heritage will be better interpreted, identified and recordedPeople will have learnt about heritage, volunteered time and developed skillsMore people and wider range of people will have engaged with heritage	Community Engagement Officer Support from Volunteer CoordinatorV olunteer project leaderMateri als Venue to meet	Jul 2016 - Jun 2020	5 volunteers 6 meetings per year	Feedback cards  Community Engagement Officer record  Volunteer Coordinator record  Stakeholder interviews
1.11	Annual exhibition  We will hold an annual exhibition in the billiard room to share outputs from research projects, oral history project, archaeology digs, workshops, photography, quilting, Bioblitz, etc.  The exhibition will take place outside of school holidays when cafe is less busy and new extension can accommodate likely cafe customers. School groups can also be invited to attend the exhibition. The budget will cover exhibition materials.	All audiences	Participants will be able to share the outputs from their projects. Park users will increase their understanding of the parks heritage and experience different ways of seeing and experiencing it.	People will have developed skills, learnt about heritage.  More people and wider range of people will have engaged with heritage	Community Engagement Officer Activity participant	Sep 2017 - Jun 2020	4 exhibitions held 50 people attend exhibition Positive response from participants	Feedback cards Stakeholder interview

1.12	Develop and deliver onsite interpretation  Working with a specialist consultant, design and develop an interpretation plan for across the site that uses a variety of formats that are accessible to all and help to bring the parks to life (£10k).  Use information from research to date, plus volunteer research project and oral history project and meetings with Dover District Disability Association and BME Panel. Hold community workshops to encourage community involvement in the selection of information and design of interpretive installations.  Produce and install interpretation on site towards end of capital works in mid-2018 (£40k)	All audiences	People will gain a better understanding and awareness of the heritage, culture and ecology of the parks.	Heritage will be better interpreted  People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Interpretation Consultant  Support from Project Manager  Volunteers  Contractor	Development August 2017 - April 2018 Installation summer 2018	Volunteers involved in workshop Interpretation plan complete	Feedback cards  Project Manager records
1.13	Art in the Landscape community workshops  A series of public creative workshops with a focus on Kearsney Parks heritage including: - interpreting Thomas Mawson's creative working methods and garden design, exploring architectural styles of gardening through different artistic mediums- exploring the parks links with mills and paper making, producing Kearsney Parks Paper- exploring the parks natural resources and images through wood sculpture, painting and other mediums (e.g. watercress, mute swans, chalk streams, ornamental ponds and the Cedar of Lebanon)The results of the workshop will be exhibited in the annual exhibition and available online.	All audiences  Low income families with children  Budget conscious adults  Disabled people  Young people looking to develop skills	People will have learnt about the heritage of the parks in an interactive, creative and interesting way. Families and people looking to engage with heritage in a different way will have the opportunity to attend workshops together, try new things and learn new skills. Volunteers involved in encouraging people to access heritage and the Kearsney Parks Group can support the artist in delivering these workshops.	Heritage will be better interpreted People will have learnt about heritageMore people and wider range of people will have engaged with heritage	Community Engagement Officer  Art in the Landscape (Sara Madgwick)  Research, set up, materials, equipment, area to hold workshop	April 2017 - Jun 2020	A series of public workshops10 people per workshop	Feedback cards  Community Engagement Officer record

1.14	Landscape photography workshops  Photography workshops focused on the unique landscape and features of the parks, exploring different areas of the parks through the seasons.  Participants will be expected to bring their own camera or phone and have a basic understanding about how to use it.  Results will be shared at the annual exhibition and online.	All audiences  Low income families with children  Budget conscious adults  Disabled people  Young people looking to develop skills	People will have learnt about the heritage whilst taking part in a creative activity. People will also learn new things and have the opportunity to develop their skills.	Heritage will be better interpreted  People will have learnt about heritage, developed skills  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Art in the Landscape  Venue to hold workshops	Oct 2018 - May 2020	3 series of workshops in different seasons 10 participants per workshop	Feedback cards  Community Engagement Officer record
1.15	Develop self-guided themed trails  Work with volunteers to develop a series of trails to encourage visitors to explore the parks, their heritage and increase their understanding. Trails to include:  - Magnificent Mills  - Great Gardens  - Excellent Ecology  - Tremendous Trees  The development of the trails will be coordinated with the onsite interpretation project and supported by the development of podcast audio trails (see below). We will also explore whether volunteers would be interested in leading guided tours that follow the trails.	All audiences  Low income families with children  Budget conscious adults  Disabled people  Volunteers	People have the opportunity to experience heritage and ecology. People will gain benefits to their health and wellbeing. Children and adults will be better connected with the outdoors and have an increased understanding of nature, trees and plants.	Heritage will be better interpreted and recorded  People will have learnt about heritage, developed skills and volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Project Manager  Volunteers  DDC Design Studio	Dec 2016 - August 2018	Complete designs  Produce leaflets onsite and online  Produce markers onsite	Feedback cards  Community Engagement Officer record  Project Manager record

1.16	Develop podcasts to support the self-guided themed trails  Work with volunteers to produce and record podcast audio tours. They will provide more detailed information on themed trails to help visitors deepen their understanding of the parks heritage.  Using downloaded podcasts on visitors' mobile phones will overcome issues of poor mobile internet reception around the parks and avoid the cost and management difficulties associated with providing headsets and MP3 players. Visitors will be able to download podcasts before visiting or use free Wi-Fi in the cafe. Podcasts will be hosted on the Kearsney Parks website and the technical side of their production delivered by the DDC Design Studio's Video Editor.	All audiences  Low income families with children  Budget conscious adults  Disabled people  Volunteers	People have the opportunity to experience heritage and ecology. People's health and wellbeing will improve. Children and adults will be better connected with the outdoors and have an increased understanding of nature, trees and plants. People will be able to volunteer and receive training.	Heritage will be better interpreted People will have learnt about heritage, developed skills, volunteered timeMore people and wider range of people will have engaged with heritage	Community Engagement Officer  DDC Video Editor  Volunteers  Microphone	Aug 2017 - Aug 2018	Record soundtrack Make available online	Feedback cards  Community Engagement Officer record  Stakeholder interviews
1.17	Providing opportunities to climb high into the canopies of veteran trees, experiencing them up close, and seeing the parks and their ecology from a new angle. Participants will be charged a small fee to take part, with income reinvested into park maintenance.	Low income families with children  Budget conscious adults	People will be able to participate in a fun, enjoyable experience and try something new, with family and friends. People will be able to enjoy the park and trees in a unique way.	People will have learnt about heritage  More people and wider range of people will have engaged with heritage	Community Engagement Officer The Great Big Tree Climbing Company	Sep 2016 - Jul 2020	2 days per year, one in July, one in September 6 sessions per day 6 people per session	Feedback cards Community Engagement Officer record

1.18	Veteran tree propagation	All audiences	People will develop new	Heritage will be better managed	Community Engagement	Oct 2017 - Sep 2018	Key veteran trees	Feedback cards
	Deliver practical community sessions to preserve	Young people	skills in seed	bottor managed	Officer	00p 2010	sampled	Jaras
	genetic diversity of older trees, meeting a	looking for	bank generation,	People will have			5 participants	Community
	conservation plan aim. Participants will create a	vocational	conservation and	learnt about	Park		' '	Engagement
	seed bank and propagate key trees for planting in	training	tree propagation.	heritage,	Development			Officer record
	the parks and elsewhere, promoting genetic		Volunteers can	developed skills,	Manager or			
	diversity and disease resistance in the parks and	Volunteers	get involved with	volunteered time	expert from			
	local tree stock.		this activity as		Kew			
		Disabled people	well as be trained		Gardens or			
			in how to	wider range of	Wakehurst			
			propagate trees. Volunteers can	people will have	Place			
			pass on the skills	engaged with heritage	Volunteers			
			needed in future	Hemage	Volunteers			
			sessions.	The local				
			000010110.	area/community				
				will be a better				
				place to live,				
				work or visit				
1.19	Shakespeare Rewired family workshops	All audiences	People will find	Heritage will be	Community	Jul 2017 -	1	Feedback
			out more about	better interpreted	Engagement	Sep 2019	workshopper	cards
	Theatrical workshops at the open air theatre in	Low income	the social and	People will have	Officer		year for 2	
	Kearsney Abbey, celebrating the performances of	families with	cultural heritage	learnt about	Blue Sky		years,	Community
	Mid-Summer Nights Dream and Twelfth Night	children	of the parks. People will be	heritageMore	Theatre		around 50	Engagement Officer record
	that were held during the Festival of Britain. Families will be encouraged to participate in the	Budget	able to	people and wider range of people	Company		participants per workshop	Officer record
	workshop as well as watch performances by the	conscious adults	participate and	will have	Suitable		per workshop	
	theatre group.	Conscious addits	gain confidence.	engaged with	space to			
	inodiro group.	Disabled people	Families can take		perform and			
			part in something	ge	undercover			
			new and different		space in wet			
			whilst		weatherElect			
			experiencing		ricity supply			
			heritage in an		Up to 13			
			interesting way.		chairs1 table			

1.20	Participatory workshops that take social history of the parks uncovered by our research in the British Newspaper Archive and interpreting it through storytelling and participation. Participants can expect to explore the parks, hiss, boo and generally become a part of the story!	All audiences  Low income families with children  Budget conscious adults  Young people looking to develop skills  Disabled peopled	People will take part in a fun activity, gain a better understanding of the heritage of the parks and have the opportunity to get involved with new and creative activities as a family. People will be able to develop skills and confidence through participation. Volunteers can participate in training and deliver in future.	Heritage will be better interpreted  People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer Dover Tales Volunteers	Sep 2018 - May 2019	3 sessions per year over 3 years, 20 participants per session	Feedback cards  Community Engagement Officer record
1.21	Volunteers to create, hide and promote geocaches in the parks. Work with volunteers to develop the content of the caches and hide them around the parks, focusing on the heritage of the parks and Russell Gardens in particular.  Hold a geocache event to promote to existing geocaching participants and attract new people.	Low income families with children  Budget conscious adults  Disabled people  Volunteers	People will gain a better understanding of the heritage and ecology of the parks and will be encouraged to explore a wider area of the parks. Volunteer and participant will have a fun, enjoyable experience and families will have an opportunity to try out new activities and learn together.	Heritage will be better interpreted  People will have developed skills, learnt about heritage volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer Volunteers DDC Community Development Officers Geocache containers	Sept 2018 - Jun 2020	2 volunteers setting caches 5 people finding caches per year	Geocache app records number of people finding caches

1.22	Croquet on the Lawn in Russell Gardens  To help participants experience the parks as they used to be, we will play croquet on the lawn in Russell Gardens, providing an insight into how the gardens were used when they were the privately owned.	All audiences  Low income families with children  Budget conscious adults  Disabled people	People will experience the heritage of the park first hand, understand how they used to be used, have fun and participate in a family activity. Volunteers could help deliver the event.	People will have learnt about heritage  More people and wider range of people will have engaged with heritage	Community Engagement Officer Sports partner 2 x Sports coach for 3 hours2 x Classic Croquet set	Apr 2019 - Jun 2020	2 lawn croquet sessions delivered by coach20 people participate in each session	Feedback cards  Community Engagement Officer record
1.23	Bread Amnesty  We will encourage park users to feed ducks and wildfowl with appropriate food, to minimise the impact of excess bread on the delicate ecology of the River Dour and contribute to Water Framework Objectives.  Volunteers and staff to spend time in the park on busy days providing friendly advice and offering free duck food in exchange for bread that people have brought to the park to feed the ducks.	All audiences Volunteers	People will gain a better understanding of the ecology in the park and how to conserve it. Volunteers can support this activity, as well as receive training on ecological best practice.	People will have learnt about heritage  Negative environmental impacts will be reduced  The local area/community will be a better place to live, work or visit	Community Engagement Officer Apprentices Volunteers Environment Agency Duck food	Jul 2016 - Jun 2020	engagement days each year 50 people swapping bread for duck food	Community Engagement Officer record
1.24	Develop website content  Create additional pages on the website to: - signpost people to original sources of information about the parks and their history in Kent County Archive, Dover Museum, Cumbria Archive, Lincolnshire Archive, etc - make accessible results of research project, creative workshops, quilting project, etc - make onsite interpretation available online including podcast audio trail - promote events and activities  Support and promote using social media and enewsletter	All audiences	People will have easy access to information about the parks, know where to find original sources of information and deepen their knowledge and understanding of the parks heritage	Heritage will be better interpreted and recorded  People will have learnt about heritage  More people and wider range of people will have engaged with heritage	Community Engagement Officer	Jul 2016 - Jun 2020	Website updated	Number of hits on new pages

Aim 2	Recreating a cultural venue							
2.1	Develop events policy  Work with Kearsney Parks Forum and Kearsney Parks Events Group to develop a framework for community and commercial events considering number, frequency, type, location of events.  Carry out public consultation on draft policy before implementing.	All audiences	People will feel a greater sense of ownership over the parks and the events that take place there. The impact of events on local residents will be managed.	Heritage will be better managedas a result of income generatedPeople will have volunteered timeThe local area/community will be a better place to live, work and visit	Community Engagement Officer Kearsney Parks Forum and Events Group Support from Deal Festival for Music and the ArtsDDC event guidelines and templates	Oct 2016 - Jun 2017	Policy complete	Community Engagement Officer record
2.2	Implement Travel Plan Implement plan to encourage use of sustainable transport to and from the parks and reduce local and global environmental impacts.  We have already produced and consulted on our Travel Plan - a copy is in appendix 1	All audiences	People will be more likely to use active travel methods, with associated health benefit. People will reduce their local and global environmental impacts	Negative environmental impacts will be reduced  The local area/community will be a better place to live, work or visit	Project Manager Community Engagement Officer	Jul 2016 - Jun 2020	Increase in cycling, walking and use of public transport	Annual visitor survey Stakeholder interviews
2.3	Deliver events programme We will coordinate community and commercial events, promoting the parks as a venue for outdoor cultural activities.  In year 1 and 2 some events could be free or subsidized while we test their practicality, assess viability and promote attendance. After that, people attending will generally pay to attend commercial events and income will be reinvested in the parks.  Events are likely to include: outdoor cinema open air theatre community music events family fun days	All audiences	People will enjoy fun, sociable events and experience the parks heritage first hand. People will develop a sense a community spirit from attending events. Kearsney Parks Events Group and other volunteers will have the opportunity to receive training on events management and delivery.	area/community will be a better place to live, work or visit  More people and a wider range of people will have engaged with heritage	Community Engagement Officer  Kearsney Parks Events Group  Deal Festival for Music and the Arts  Dover Film Festival  Luna Cinema  Volunteers	Jun 2017 - Jun 2020	Number of events, participant numbers and satisfaction Income generated	Community Engagement Officer record  Project Manager records  Feedback forms

2.4	Anyone for tea and cake? An opportunity for participants to experience the parks' former role as a private garden and gain an insight into the lives of previous owners.  Participants will pay to take part with income shared between the cafe operator and parks budget. Any income will be reinvested into park maintenance. A budget has been included to cover the cost of testing the first event.	All audiences  Low income families with children  Budget conscious adults  Disabled people	People will gain an understanding of the heritage of the parks and have the opportunity to celebrate local history and social culture as well as spend time together on an enjoyable activity.  Volunteers could help to deliver the event as waiting staff.	People will have learnt about heritage  More people and wider range of people will have engaged with heritage	Community Engagement Officer Café operator Volunteers  Edwardian costume for waiting staff  Hire of tables and chairs, crockery, etc	Jun 2017 - Jun 2020	4 events  200 participants in total	Feedback cards Community Engagement Officer record
Aim 3	Formal learning							
3.1	Establish a School Advisory Panel  Establish a panel and hold regular meetings to ensure that schools can contribute to the design and development of formal learning activities. The panel members can also keep the project team informed about changes to the national curriculum and learning related policy.  Depending on interest, we will consider holding a primary school panel and secondary school panel.	Schools	Teachers will have the opportunity to shape the formal learning programme to ensure it meets their needs.  They will gain an understanding of how they can be more involved in the project and utilise education resources.	People will have learnt about heritage, developed skills, volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer Schools	Oct 2016 - Jun 2020	3 meetings per year 5 attendees	Community Engagement Officer record Stakeholder interviews

3.2	Develop Education Resource Packs	Schools	Teachers and	Heritage will be	Community	Oct 2016 -	60 rucksacks	Feedback
	Work with volunteers and School Advisory Panel to develop online and onsite education resources including:  Risk assessments, lesson plans, health and safety documentation, education resources in a specific teacher zone on our website  Information and worksheets for children  Rucksacks primarily for primary school classes visiting the park, including: worksheets, trails, maps, poncho etc.	Volunteers	pupils will have good quality resources to support their learning.  Volunteers can help to conduct research and prepare the resources for schools.	People will have learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage	Engagement Officer School Advisory Panel Rippledown Education Centre Volunteers Rucksacks Design and	May 2017	Education resources available online  4 classes visiting the parks each year	cards  Community Engagement Officer record Website hits
3.3	Schools programme Work with School Advisory Panel to finalise formal learning offer. Activities are likely to include the following lessons:  - Science lessons focused on the ecology of the River Dour and Coxhill Mount, run by Rippledown Education Centre  - Programme of forest school sessions run by Fir Tree Forest School  - Shakespeare Rewired workshops run by Blue Sky theatre, working towards an annual Shakespeare festival  - Horrible Histories by Dover Tales  - School specific Bioblitz activities run by Canterbury Christchurch University  Lessons will initially be delivered at no cost to schools in year 2 and 3 to help raise awareness and teacher confidence. In year 4 there will be a 60% subsidy to help cover costs. Online resources will be available and teachers will receive training to help them deliver the sessions once the project ends (see Training Plan).	Schools	Teachers and pupils will have good quality resources to support their learning.  Teachers and pupils will benefit from specialists leading lessons in the parks, promoting engagement with heritage, benefitting from learning outside the classroom, and connecting with their community.  Teachers will have the confidence to run their own lessons in the future, helping to sustain project outcomes	People will have learnt about heritage  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Rippledown Education Centre  Fir Tree Forest School  Blue Sky Theatre  Dover Tales  CCCU	Oct 2016 - Jun 2020	Schools programme developed and implemented  Number of pupils attending lessons in the parks	Community Engagement Officer record Stakeholder interviews

Aim 4	Helping young people develop skills and take part in training							
4.1	Establish a Young People's Panel  Establish a panel so that young people can feed into the development of apprenticeships, work experience placements, volunteering and training opportunities. Panel members to be recruited from existing DDC and partner apprentices, secondary schools and youth organisations in the 4 deprived areas identified in section 4 of the activity plan.	Young people looking to develop skills Schools	Young people will help to shape the project, learn about heritage, contribute their own ideas, develop new skills and participate in their own community.	People will have learnt about heritage, developed skills and volunteered time  More people and wider range of people will have engaged with heritage	Community Engagement Officer Discussion guides for meetings  Venue for meetings /hand-outs/ expenses	Oct 2016 - Jun 2020	2 meetings per year5 attendees per meeting	Community Engagement Officer record Stakeholder interviews
4.2	Horticultural Apprenticeships  We will offer two 18 month level 2 diploma apprenticeships in work-based Horticulture (Parks, Gardens and Green Spaces). They will be supported and assessed by Hadlow College and supervised by the Park Development Manager.  The apprenticeships will be advertised on the national apprenticeship website, our website and we will also target promotion at deprived areas within the parks catchment (see Targeted Promotion activity later in Action Plan)	Young people looking to develop skills	Young people will have the opportunity to learn more about heritage, ecology, conservation and horticulture and gain new skills whilst feeling that their contribution is valued and part of a wider project. Individuals can work towards a recognised qualification and receive on the job training and experience.	Heritage will be better managed  People will have developed skills, learnt about heritage  More people and wider range of people will have engaged with heritage	Park Developmen t Manager  Hadlow College  Equipment PPE Training Assessor visits Supervisor Tuition fees £750 Salary = 52 wks. @ £183.15 per week (37 hrs) and 26 wks. @ £247.90 per week (37 hrs)	Sep 2017 - Jun 2020	apprentices, each for 18 months	Community Engagement Officer record

4.3	Work experience placements  We will run a series of work experience placements for secondary school pupils and other young people across a range of project roles and tasks.  We will work with our Young People's Panel to ensure the placements are accessible and meet the needs of potential participants and build on DDC's corporate programme.  PPE or other equipment needed to maximise the benefits of the placement will be provided	Young people looking to develop skills and take part in vocational training Schools	Young people will gain work related experience in a range of roles and tasks, helping them to choose future careers and increase their chances of securing work.	People will have developed skills, learnt about heritage  More people and wider range of people will have engaged with heritage	Community Engagement Officer Equipment	Oct 2016 - Jun 2020	4 placements per year  Positive feedback from participants	Community Engagement Officer record  Young People's Panel feedback Feedback forms
4.4	Construction phase site visits  To provide an insight into the work involved in restoring and improving the parks, including client, designers and contractors. Visits will be targeted at East Kent College construction students, as well as schools and youth organisations. A small sum has been allowed cover transport costs. Depending on take up, these visits could also be opened up for the public to attend.	Young people looking for employment related experiences Schools All audiences	Young people and school pupils will gain first- hand experience of construction projects and the various tasks involved.	People will have learnt about heritage, developed skills  More people and wider range of people will have engaged with heritage	Community Engagement Officer  Project Manager Contractors  Consultants  PPE / Risk assessment to be provided by contractor	Sep 2017 - Sep 2018	4 visits30 people per visit	Feedback cards  Community Engagement Officer record

Aim 5	Staffing, community involvement and volunteering							
5.1	Kearsney Parks Forum Support the ongoing development of the Kearsney Parks Forum community group. This includes helping to formalise the group, adopting a constitution and appointing key positions, encouraging more representative membership, training members to help make strategic decision about the parks, developing funding bids, etc.  Training costs are included in the Training Plan. The costs here cover meeting rooms and expenses.  Key fundraising opportunities could include developing an artist residency with funding from the Arts Council and play area improvements using Landfill Tax funding. The Forum will also be involved in developing memorial and event policies.	All audiences	Key stakeholders, park users and local residents will be able to help make strategic decision about the parks and contribute to their success. People will gain a better understanding of the parks and the issues they face. There will be a greater sense of community ownership.	Heritage will be better managed  People will have learnt about heritage, developed skills, volunteered time  More people and wider range of people will have engaged with heritage  The local area/community will be a better place to live, work or visit	Community Engagement Officer  Project Manager  Parks Development Manager  Venue for meetings/han d-outs/ expenses	Jul 2016 - Jun 2020	Regular meetings Increasing independence Skilled, enthusiastic and representative members	Community Engagement Officer record Stakeholder interviews
5.2	Support for grass roots user/community groups  During the development phase of the project, members of the community formed groups around specific areas of interest, including  - Kearsney Parks Event Group  - Kearsney Parks Quilting Group  - People formerly involved in a local community orchard project also expressed an interest in becoming active again  We will support these groups to deliver their projects and activities, encourage them to volunteer and take part in training. In time they may become subgroups of the Forum, alternatively we will encourage them to become formalised and appeal to a wider range of members.  Training costs are included in the training plan. The budget here covers meeting rooms and expenses.	All audiences	People will get involved with organising and delivering events. People will be able to contribute their own ideas and skills as well as learn new ones. People will feel supported but also have a sense of achievement in working with those of similar interests.	People will have developed skills, learnt about heritage, volunteered time  More people and wider range of people will have engaged with heritage  The local area/community will be a better place to live, work or visit	Community Engagement Officer  Volunteer Coordinator  Volunteers  Kearsney Parks Forum  Venue for meetings/han d-outs/ expenses	Jun 2016 - Jun 2020	Regular meetings Increasing independence Skilled, enthusiastic and representative members	Volunteer Coordinator record Community Engagement Officer record Project Manager record Stakeholder interviews

5.3	Establish a panel and hold regular meetings to ensure that we engage BME communities in the project. Participants will also be able to keep the project team informed about key barriers facing their communities and help us test our activities to ensure they meet the needs of potential park users.  We are particularly keen to involve representatives from Dover's Nepali community and will use an event planned for June 2016 and targeted at the Ghurkha military community to develop relationships and establish new contacts.	Low income families with children Budget conscious adults Young people looking to develop skills	People will have the opportunity to shape the activities and events we offer to ensure they meet their needs.  They will gain an understanding of how they can be more involved in the project.	More people and wider range of people will have engaged with heritage	Community Engagement Officer	Oct 2016 - Jun 2020	Meetings twice a year  Visitor profile more representativ e of catchment population	Observation survey  Key stakeholder interviews
5.4	Attend DDDA meetings  We will attend DDDA meetings to ensure that we are meeting the needs of disabled people and overcoming the barriers they face in using the parks and engaging with their heritage. Specific workshops sessions as needed.  Participants will also be able to help the project team test and assess pre-information, interpretation, event and activities.  Budget to cover expenses for site visits and meeting venues if necessary.	Disabled people	People will be able to shape the activities and events we offer to ensure they meet their needs.  They will gain an understanding of how they can be more involved in the project. More people will be able to access the parks and their heritage	More people and wider range of people will have engaged with heritage	Community Engagement Officer	Oct 2016 - Jun 2020	Meetings twice a year  Events and activities are accessible  Visitor profile more representativ e of catchment population	Observation survey Stakeholder interviews

5.5	Appoint new staff to deliver the programme	All audiences	The project	The parks and	Line	Jul 2016 -	Posts	Appraisal
			manager will	their heritage will	management	Jun 2020	recruited on	
	Project Manager, Community Engagement		have overall	be better	resources		time and to	
	Officer, Park Development Manager, Volunteer		responsibility to	managed, in	are shown in		budget.	
	Coordinator		delivering	better condition,	section 5.5 of			
			outcomes for	better interpreted	the activity		Recruits fulfil	
	New staff appointments are summarised in		people.	and better	plan		the needs of	
	section 1.4 and full details are in section 5.5 of			recorded.			the project.	
	the activity plan. The budget here includes salary		The Community					
	and on-costs. An allowance of 2% salary inflation		Engagement	People will have				
	is included in our overall inflation figure. Job		Officer will unlock	developed skills,				
	descriptions are in appendix 5. £1,000 included		the heritage of	learnt about				
	for recruitment.		the parks for a	heritage and				
			wider range of	volunteered time.				
			audiences.					
				The community				
			The Park	will be a better				
			Development	place to live,				
			Manager and	work and visit,				
			Volunteer	negative				
			Coordinator will	environmental				
			help people to	impacts will be				
			develop skills	reduced and a				
			and maximise	wider range of				
			volunteering.	people will have				
				engaged with				
				heritage.				

5.6	Volunteer programme - see Volunteer Plan in appendix 3  Volunteers will be encouraged to help with four key themes: - management - horticulture and maintenance - access to heritage - events  We will develop a volunteer policy, handbook and role descriptions, learning from partners including White Cliffs Countryside Partnership and the National Trust at Langdon Cliff.  We will work with Dover District Disability Association and our BME and Young People's Panels to ensure volunteering opportunities are accessible and appealing to a wide range of the people.  Costs cover recruitment, DBS checks for 20 volunteers, equipment, annual celebration event and expenses.	All audiences  Low income families  Budget conscious adults  Young people looking to develop skills  Schools  Disabled people	The project, parks and visitors will benefit from skilled and knowledgeable volunteers. Volunt eers will benefit from new skills, work related experience, improved employment prospects, greater confidence and opportunities to have fun and meet new people	The parks and their heritage will be better managed, in better condition, better interpreted and better recorded.  People will have developed skills, learnt about heritage and volunteered time.  The community will be a better place to live, work and visit and a wider range of people will have engaged with heritage.	Community Engagement OfficerPark Development ManagerVolu nteer CoordinatorS ee Volunteer Plan for full details	Oct 2016 - Jun 2020	Target number of volunteers and volunteer hours reached  Target audiences engaged with volunteering programme	Volunteer Coordinator records on volunteer participant, profile and training
5.7	Training programme - see Training Plan in appendix 4  Young people, teachers, volunteers and staff will benefit from training. The training will help to: - conserve the parks' heritage - improve access - enable volunteering - support the formal learning programme - help tackle disadvantage - provide employment related skills and experiences	Young People looking to develop skills Schools Volunteers Existing and new staff	People will benefit from training and work experience opportunities. Teachers will develop skills and confidence in using the parks. Staff and volunteers will be fully skilled to deliver the project and to complete their tasks and activities. The people, community and heritage outcomes of the project will be sustained.	Heritage will be better managed  People will have developed skills, learnt about heritage, volunteered time  More people and a wider range of people will have engaged with heritage	Community Engagement Officer  Park Development Manager  Volunteer Coordinator  See Training Plan for full details	Oct 2016 - Jun 2020	Number of people trained  Volunteer feedback is positive and they say they have gained skills	Project records  Stakeholder interviews  Feedback cards

5.8	Evaluation Carry out data collection and evaluation as detailed in section 5.7 of the activity plan. We plan to carry out data collected and evaluation in house using the project team and volunteers.  We have included a budget to cover other DDC or temporary staff helping with data collection as a precaution.	All audiences	Monitoring and evaluation will help us to ensure we are delivering all the anticipated benefits for people. If not, delivery methods can be adjusted.	All target outcomes achieved.	Kearsney Parks Project Team  DDC Communicati on & Engagement Team  Volunteers	Jul 2016 - Jun 2020	Data collection and evaluation works effectively.  Results demonstrate success and areas for improvement	Project records Annual visitor survey Participant feedback Observation Study Key stakeholder interviews
5.9	Reaching out to target audiences  Our marketing and promotion efforts will focus on our target audiences. We will:  - deliver a newsletter early in the project to all homes in the 4 lower super output areas identified in section 4 of the activity plan, focusing on employment and skills opportunities  - work with existing organisations including housing associations and community groups in the 4 areas, disability groups and representative of BME communities to promote project opportunities  - attending existing community events in the same area including St Radigunds Community Day, Dover Skills Fair, River Village fete to promote employment and skills opportunities  We will encourage people to sign up to our email newsletter, follow us on Twitter, use the website or view site posters to keep up to date with the project.	Low income families with children  Budget conscious adults  Young people looking for employment opportunities and skills	People living in deprived areas will be aware of and benefit from the project and the opportunities it offers	More people and wider range of people will have engaged with heritage	Community Engagement Officer  DDC Design Studio  DDC Communicati on Team  Apprentices	October 2016 - June 2020	Newsletter produced and delivered to all homes  Attendance at 1 event each year for 4 years  Target audiences using the parks more and participating in volunteering, training and apprenticeshi ps	Community Engagement Officer record Observation survey Annual visitor survey Stakeholder interviews
5.10	Develop a policy for memorials  To preserve spatial structure of historic landscape, addressing aims in chapter 8 of our conservation plan including Aim I3 (benches) and L4 (trees), considering alternatives such as contributions to a management fund or endowment fund.	All audiences	People will have a better understand about how memorials can be accommodated within historic landscape	The parks and their heritage will be better managed	Community Engagement Officer  Park Development Manager  Kearsney Parks Forum	November 2016 – June 2017	Policy complete and implemented	Community Engagement Officer records